

Terms of Use

Effective November 3, 2025

Welcome to the websites of the Pediatric Associates Family of Companies (collectively, the "Websites"). These Websites are owned and operated by Pediatric Associates Family of Companies ("PAFC," "we," "us," or "our").

These Terms of Use ("Terms") govern your access to and use of our Websites and any information, content, or services provided through them, including our patient portals and telehealth services. By accessing or using our Websites, you agree to be bound by these Terms. If you do not agree to these Terms, you may not access or use the Websites.

1. No Medical Advice; Website for Informational Purposes Only

The information provided on these Websites is for informational and educational purposes only. It is not intended to be, and should not be used as, a substitute for professional medical advice, diagnosis, or treatment. The content on these Websites, including any articles, blog posts, or general health information, does not create a physician-patient relationship.

Always seek the advice of your physician or other qualified health provider with any questions you may have regarding a medical condition. Never disregard professional medical advice or delay in seeking it because of something you have read on our Websites.

2. Privacy and Protected Health Information (PHI)

Your use of the Websites, including any patient portals, is also governed by our Website Privacy Statement and our Notice of Privacy Practices, which are incorporated into these Terms by reference. Our Privacy Policy explains how we collect, use, and protect your personal information. Our Notice of Privacy Practices outlines your rights regarding your or your child's PHI under the Health Insurance Portability and Accountability Act (HIPAA).

By using our Websites and patient portals, you acknowledge and agree that you have reviewed and understand these documents.

3. Patient Portals and User Accounts

Certain sections of our Websites, such as the patient portal, are intended for use by our established patients and their authorized representatives. When you create a secure account, you are responsible for:

- Keeping your password and login information confidential; All activities that occur under your account; and
- Notifying us immediately if you suspect any unauthorized use of your account.

We may suspend or close your account at our discretion, especially if we suspect unauthorized access or misuse.

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4. Telehealth Services

If you use our telehealth services, you acknowledge and agree to the following:

- Telehealth is not always a substitute for an in-person visit;
- You are responsible for providing accurate and complete information during your telehealth visit;
- You are responsible for having the necessary technology (e.g., equipment, internet access, etc.) for a telehealth visit; and
- We may determine that an in-person visit is necessary and will inform you if that is the case.

5. User Conduct

When using our Websites, you agree not to:

- Post or transmit any content that is unlawful, harmful, threatening, abusive, harassing, defamatory, vulgar, obscene, or otherwise objectionable;
- Impersonate any person or entity, including a PAFC employee, clinician, or physician;
- Interfere with or disrupt the operation of the Websites or the servers or networks connected to them;
- Attempt to gain unauthorized access to any portion of the Websites, other accounts, computer systems, or networks;
- Violate any applicable local, state, or federal laws; or
- Engage in any activity that could damage, disable, overburden, or impair our servers or networks.

6. Intellectual Property

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7. Disclaimers and Limitation of Liability

PAFC provides information on its websites for general informational and educational purposes only. This content is not intended as medical advice and should not be used for diagnosis or treatment. If you believe you have a health concern, please seek care from a qualified medical professional or if you have a medical emergency, please contact 911.

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To the fullest extent permitted by law, PAFC, its officers, directors, employees, and agents will not be liable for any damages of any kind arising from your use of the Websites, including, but not limited to, direct, indirect, incidental, punitive, and consequential damages.

8. Indemnification

To the fullest extent permitted by law, You agree to indemnify, defend, and hold harmless PAFC, its officers, directors, employees, and agents from and against any and all claims, liabilities, damages, losses, or expenses, including reasonable attorneys' fees and costs, arising out of or in any way connected with your access to or use of the Websites, or your violation of these Terms.

9. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of Florida, without regard to its conflict of law provisions.

10. Changes to Terms

We reserve the right to modify these Terms at any time. Any changes will be effective immediately upon posting the revised Terms on the Websites. Your continued use of the Websites after the posting of any changes constitutes your acceptance of the revised Terms.

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11. Contact Us

If you have any questions about these Terms of Use, please contact us at:

Pediatric Associates Family of Companies

ATTN: Compliance Department

900 S. Pine Island Road, Plantation, FL 33324

Email: Privacy@pediatricassociates.com