

NON-DISCRIMINATION NOTICE AND LANGUAGE ASSISTANCE AND INTERPRETATION SERVICE

*The Practice is affiliated
with Pediatric Associates
Family of Companies*

Pediatric Associates Family of Companies
prohibits discrimination on the basis of race,
national origin, religion, gender identity,
sexual orientation, age, disability or sex, or

any other status protected by the following federal or state laws:

- Title VI of the Civil Rights Act of 1964
- Section 1557 of the Affordable Care Act

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- Section 504 of the Rehabilitation Act
- ADA Title II and III
- State or Commonwealth Civil Rights Codes in Arizona, California, Florida, New Jersey, New York, Pennsylvania, and Texas

LANGUAGE ASSISTANCE AND COMMUNICATION AIDS

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We provide services to individuals who need assistance to communicating with us. If you need an interpreter or other communication assistance, please notify any member of our staff in person or via phone at 855-543-9362.

Our team will promptly connect you with a qualified interpreter to help ensure clear and accurate communication during your visit.

For individuals with disabilities:

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- Qualified sign language interpreters
- Video remote interpreting
- Written information in accessible formats (large print, audio, electronic, braille, etc.)

For individuals with limited English proficiency:

- Qualified medical interpreters (in person or via phone/video)

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- Translated written materials in top spoken languages per state/practice demographics

These services are provided at no cost to the patient or family.

If you or a family member needs any of these services, please inform the person arranging your appointment about the assistance you require and/or reach out to the Civil Rights Coordinator listed below for help.

GRIEVANCE REPORTING

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If you believe that you have been discriminated in any way on the basis of race, color, national origin, religion, gender identity, sexual orientation, age, disability or sex, you may file a grievance directly with:

PAFC Civil Rights Coordinators, ATTN - Compliance Department

Mailing Address: 900 S. Pine Road, Suite 800 Plantation, FL 33324

Phone: 954-967-6400 ext. 31397

Email: privacy@pediatricassociates.com

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You may also file a **civil rights complaint** with the:

U.S. Department of Health and Human Services, Office for Civil Rights (OCR)

Mailing Address: 200 Independence Avenue, SW Room 509F,
HHH Building Washington, D.C. 20201

Phone: 1-800-368-1019

TY: 1-800-537-7697

Online: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>

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Complaint Forms: www.hhs.gov/ocr/office/file/index.html

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Notice of Availability of Language Interpretation Services

- We provide free language interpretation services to people whose primary language is not English, including qualified interpreters and information written in other languages.
- **Albanian:** Ne ofrojmë shërbime falas të përkthimit për njerëzit që gjuha e tyre amtare nuk është anglisht, duke përfshirë përkthyes të kualifikuar

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dhe informacion të shkruar në gjuhë të tjera.

- **Arabic:** نحن نقدم خدمات لغوية مجانية للأشخاص الذين لغتهم الأساسية ليست الإنجليزية، بما في ذلك المترجمين الفوريين المؤهلين والمعلومات المكتوبة بلغات أخرى.
- **Armenian:** Մենք անվճար լեզվային ծառայություններ ենք մատուցում այն մարդկանց, որոնց հիմնական լեզուն անգլերենը չէ, ներառյալ որակավորված թարգմանիչներն ու այլ լեզուներով գրված

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տեղեկատվություն:

- **Bengali:** আমরা ইংরেজি ছাড়া অন্য ভাষাভাষীদের জন্য বিনামূল্যে ভাষা পরিষেবা প্রদান করি, যার মধ্যে প্রশিক্ষিত দোভাষী এবং অন্যান্য ভাষায় লিখিত তথ্য অন্তর্ভুক্ত।
- **Chinese:** 我们为以英语为非母语的人士提供免费的语言服务，包括合格的口译员和其他语言的书面信息。

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- **French:** Nous fournissons des services linguistiques gratuits aux personnes dont la langue principale n'est pas l'anglais, y compris des interprètes qualifiés et des informations écrites dans d'autres langues.
- **French Creole (Haitian Creole):** Nou bay sèvis lang gratis pou moun ki lang prensipal yo se pa angle, ki gen ladan entèprèt kalifye ak

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enfòmasyon ki ekri nan lòt lang.

- **German:** Wir bieten kostenlose Sprachdienste für Menschen an, deren Hauptsprache nicht Englisch ist, einschließlich qualifizierter Dolmetscher und schriftlicher Informationen in anderen Sprachen.

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- **Greek:** Παρέχουμε δωρεάν γλωσσικές υπηρεσίες σε άτομα των οποίων η κύρια γλώσσα δεν είναι τα αγγλικά, συμπεριλαμβανομένων καταρτισμένων διερμηνέων και πληροφοριών γραμμένων σε άλλες γλώσσες.
- **Gujarati:** અમે અંગ્રેજી સિવાયની પ્રાથમિક ભાષા વાળા લોકો માટે નિ:શુલ્ક ભાષા સેવાઓ પ્રદાન કરીએ છીએ, જેમાં લાયક ભાષાંતરો અને અન્ય ભાષાઓમાં લખેલી

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માહિતીનો સમાવેશ થાય છે.

- **Haitian Creole:** Nou bay sèvis lang gratis pou moun ki lang prensipal yo se pa angle, ki gen ladan entèprèt kalifye ak enfòmasyon ki ekri nan lòt lang.

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- **Hindi:** हम उन लोगों के लिए मुफ्त भाषा सेवाएं प्रदान करते हैं जिनकी मुख्य भाषा अंग्रेजी नहीं है, जिसमें योग्य दुभाषिए और अन्य भाषाओं में लिखी गई जानकारी शामिल है।
- **Hmong:** Peb muab kev pab dawb txog lus rau cov neeg uas hais lus txawv ntawm lus Askiv, suav nrog cov neeg txhais lus txawj thiab cov ntaub ntawv sau ua lwm hom lus.

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- **Italian:** Forniamo servizi linguistici gratuiti alle persone la cui lingua principale non è l'inglese, compresi interpreti qualificati e informazioni scritte in altre lingue.
- **Japanese:** 英語を母語としない方々に、通訳者や他言語で書かれた情報を含む無料の言語サービスを提供しています。

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- **Korean:** 우리는 영어를 모국어로 하지 않는 사람들을 위해 자격을 갖춘 통역사와 다른 언어로 작성된 정보를 포함한 무료 언어 서비스를 제공합니다.

- **Laotian:**

ພວກເຮົາສະເໜີບໍລິການດ້ານພາສາຟຣີໃຫ້ແກ່ຜູ້ທີ່ພາສາຫຼັກຂອງພວກເຂົາບໍ່ແມ່ນພາສາອັງກິດ,
ລວມທັງນາຍພາສາທີ່ມີຄຸນສົມບັດ ແລະຂໍ້ມູນທີ່ຂຽນໃນພາສາອື່ນ.

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- **Mon-Khmer (Cambodian):**

យើងផ្តល់សេវាភាសាឥតគិតថ្លៃសម្រាប់មនុស្សដែលភាសាចម្បងរបស់ពួកគេមិនមែនជាភាសាអង់គ្លេសទេ រួមទាំងអ្នកបកប្រែដែលមានលក្ខណៈសម្បត្តិ និងព័ត៌មានដែលសរសេរជាភាសាផ្សេងទៀត។

- **Navajo:** Doo English doo nihá niháhóló holne'go saad bee hane' éí t'áá jíík'ehgo bee haz'áníígíí bee hane'ígíí dóó t'íízí yáhoot'éeł nihá.

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- **Panjabi (Punjabi):** ਅਸੀਂ ਉਹਨਾਂ ਲੋਕਾਂ ਲਈ ਮੁਫਤ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਪ੍ਰਦਾਨ ਕਰਦੇ ਹਾਂ ਜਿਨ੍ਹਾਂ ਦੀ ਮੁੱਖ ਭਾਸ਼ਾ ਅੰਗਰੇਜ਼ੀ ਨਹੀਂ ਹੈ, ਜਿਸ ਵਿੱਚ ਯੋਗ ਦੇਭਾਸ਼ੀਏ ਅਤੇ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਲਿਖੀ ਜਾਣਕਾਰੀ ਸ਼ਾਮਲ ਹੈ।
- **Pennsylvanian Dutch:** Mir biete kostenlose Sprachendienste fer Leit, deren Hauptschprooch net Englisch isch, ei, mit qualifizierte Doolmetscher un Informatione in annere Schprooche.

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- **Persian (Farsi):** ما خدمات زبانی رایگان به افرادی که زبان اصلی آنها انگلیسی نیست ارائه می‌دهیم، از جمله مترجمان واجد شرایط و اطلاعات مکتوب به زبان‌های دیگر.
- **Polish:** Świadczymy bezpłatne usługi językowe dla osób, których językiem ojczystym nie jest angielski, w tym wykwalifikowanych tłumaczy ustnych oraz informacje napisane w innych językach.

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- **Portuguese:** Oferecemos serviços linguísticos gratuitos para pessoas cuja língua principal não é o inglês, incluindo intérpretes qualificados e informações escritas em outros idiomas.
- **Russian:** Мы предоставляем бесплатные языковые услуги для людей, чей родной язык не английский, включая квалифицированных переводчиков и

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информацию, написанную на других языках.

- **Serbo-Croatian:** Pružamo besplatne jezičke usluge osobama kojima engleski nije maternji jezik, uključujući kvalifikovane tumače i informacije napisane na drugim jezicima.

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- **Spanish:** Ofrecemos servicios gratuitos de idioma para personas cuyo idioma principal no es el inglés, incluidos intérpretes calificados e información escrita en otros idiomas.

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- **Tagalog:** Nagbibigay kami ng mga libreng serbisyo sa wika para sa mga taong ang pangunahing wika ay hindi Ingles, kabilang ang mga kwalipikadong tagasalin at impormasyon na nakasulat sa ibang mga wika.
- **Thai:**
เรามีบริการด้านภาษาโดยไม่คิดค่าใช้จ่ายสำหรับผู้ที่ไม่ได้ใช้ภาษาอังกฤษเป็นภาษาแม่ รวมถึงล่ามที่มีคุณสมบัติเหมาะสมและข้อมูลที่เขียนเป็นภาษาอื่น

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- **Urdu:** جن ہے نہیں انگریزی زبان بنیادی کی جن ہیں کرتے فراہم خدمات کی زبان مفت کو افراد ان ہم
ہیں۔ شامل معلومات تحریری میں زبانوں دیگر اور مترجم مستند میں
- **Vietnamese:** Chúng tôi cung cấp dịch vụ ngôn ngữ miễn phí cho những
người có ngôn ngữ chính không phải là tiếng Anh, bao gồm thông dịch
viên có trình độ và thông tin được viết bằng các ngôn ngữ khác.

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- Yiddish: איז שפראך ערשטע וועמענס מענטשן פאר סערוויסעס שפראך פריי צושטעלן מיר
אין געשריבן אינפֿארמאציע און איבערזעצערס קוואַליפיצירטע אַרײַנגערעכנט, ענגליש נישט
שפראַכן אַנדערע.